

# BOOKING AGREEMENT COTTAGE EGLANTINE

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## Making a Reservation

- Upon placing a booking request, the general booking terms and conditions become applicable.
- **Booking request and payments**
  - Each booking request is confirmed by us, *Eglantine – Van Oost Christian and Ceballos Duyck Lucia*, hereinafter referred to as **the Lessor**, by means of a booking confirmation sent by email.
  - Within 5 days of receiving the booking confirmation, a deposit of **50% of the rental amount** must be paid.
  - The balance of the total rental amount, together with the security deposit, must be paid **no later than 6 weeks prior to the start of the rental period**.
  - For bookings made within 6 weeks before arrival, the **full rental amount** must be paid immediately.
  - In the event of late or non-payment, the Lessor reserves the right to cancel the booking without refund of the deposit.

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## Cancellation

### Cancellation by the Tenant

- Cancellations must be communicated to us by email. Upon receipt of the cancellation, the Lessor will send a cancellation confirmation by email.
- Any booking may be cancelled **free of charge within 5 days** from the booking date.
- In the event of cancellation after this 5-day period, the following cancellation fees apply:
  - Cancellation up to the **42nd day (6 weeks)** prior to the start of the stay: **50% of the rental amount**.
  - Cancellation between the **42nd day (6 weeks)** and the **3rd day** prior to the start of the stay: **75% of the rental amount**.
  - Cancellation **2 days before arrival or later: 100% of the rental amount**.

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### Cancellation Insurance

We strongly recommend taking out cancellation insurance through your own insurance agent.

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### Cancellation by the Lessor

Should circumstances oblige the Lessor to cancel the agreed rental period, the Tenant will be informed immediately.

The Tenant shall have no other or additional rights than the reimbursement of the amounts already paid.